

Privacy Policy

Effective Date: September 1, 2025

Owner: RoamWith

RoamWith ("we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your data when you use the RoamWith mobile application (the "App"). By using RoamWith, you consent to the practices described in this Privacy Policy. If you do not agree, please discontinue use of the App.

1. Information We Collect

We may collect the following categories of information: Account Information: Name, email address, password, profile photo, and travel preferences. Trip Information: Details you share when creating or joining trips (e.g., destinations, dates, budgets, and group preferences). Payment Information: Subscription and billing details, processed securely by third-party payment processors. RoamWith does not store full payment details. Usage Data: Device type, operating system, app interactions, IP address, and analytics. Communications: Messages or feedback you send to us or other users.

2. How We Use Your Information

We use your information to: Provide and improve the App's features and services. Enable users to create, join, and browse trips. Personalize recommendations based on preferences. Process payments and manage subscriptions. Send service updates, account notifications, and customer support responses. Ensure safety, prevent fraud, and enforce our Terms & Conditions.

3. Legal Basis for Processing (GDPR Users)

If you are located in the European Economic Area (EEA), we process your information under one or more of the following legal bases: Your consent. Performance of a contract (to provide the App's services). Compliance with legal obligations. Our legitimate business interests (improving services, ensuring safety).

4. Sharing of Information

We may share your information in limited circumstances: With Other Users: When you create or join trips, your profile and trip details may be visible to others. With Service Providers: Such as payment processors, cloud hosting, analytics, and customer support tools. For Legal Reasons: If required by law, regulation, or valid legal process. Business Transfers: In the event of a merger, acquisition, or sale of assets. We do not sell your personal information.

5. Data Retention

We retain your personal information only as long as necessary to provide services, comply with legal obligations, and resolve disputes. You may request deletion of your account and personal data at any time (see Section 8).

6. Security

We implement reasonable technical and organizational measures to protect your data. However, no method of electronic transmission or storage is 100% secure.

7. Your Rights

Depending on where you live, you may have the following rights: GDPR (EU/EEA users): The right to access, correct, delete, restrict, or object to processing of your data, and the right to data portability. CCPA/CPRA (California users): The right to know what personal data we collect, request deletion, opt out of sale/sharing of data (we do not sell), and non-discrimination for exercising your rights. To exercise these rights, please contact us at roamwith2024@gmail.com.

8. Children's Privacy

The App is not intended for individuals under 18 years old. We do not knowingly collect information from children. If we become aware that a child's data has been collected, we will delete it immediately.

9. International Data Transfers

If you are located outside the United States, your information may be transferred to and processed in the United States or other countries. By using the App, you consent to such transfers, subject to applicable safeguards.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted in the App with a revised "Effective Date." Continued use of the App after updates constitutes acceptance.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us at: roamwith2024@gmail.com